



Thank you so much for utilizing Green Country Rehabilitation for your therapy needs. We appreciate your business and highly value your opinion. If you would like to discuss this survey or any other issue further, please feel free to contact me at any time.

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Green Country Rehabilitation Satisfaction Survey

Please use the following scale to rate your overall satisfaction with Green Country:

5 -Excellent	4 - Very Good	3- Good	2 - Fair	1- Poor
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Question:	5	4	3	2	1	Comment:
1)Your level of satisfaction with GCR's customer service:						
2)Communication between GCR and your HH agency:						
3)Promptness in having questions answered, needs met and issues addressed:						
4)Friendliness of GCR office staff:						
5)GCR online therapy system (e.g. ease of sending referrals, receiving notes, utilization of inbox messaging):						
6)Promptness of referral completion:						
7)Content of therapy notes (e.g. vitals, patient's current level of function, goals and plan of care):						
8)Overall satisfaction with Green Country Rehab:						

Please list any other additional comments regarding Green Country Rehabilitation:

Upon completion of this survey, please fax it to GCR at (918) 712-7813 or email it to greencountrypt@yahoo.com